

# Five ways PANTHERx Rare® Pharmacy hyper-personalizes rare disease patient care



## Why hyper-personalization matters for healthcare stakeholders

Data-driven and tech-enabled personalization combined with human connections delivers measurable value for patients, payers, healthcare professionals (HCPs), and manufacturers by improving adherence, reducing hospitalizations, accelerating therapy access, and strengthening real-world evidence generation.

Here are five ways PANTHERx treats each person, not just their rare condition:



### 1. Right information, right time, right channels

People living with rare conditions often face overwhelming treatment regimens. PANTHERx customizes onboarding by offering personalized disease and medication education through multiple channels including one-on-one pharmacist counseling and digital resources. We deliver the right information at the right time through a patient's preferred channels—leading to accelerated therapy access, improved adherence, and a trusting relationship.



### 2. Precision medication management

Rare disease therapies may require careful monitoring and coordination. PANTHERx leverages comprehensive patient profiles, data-driven dosing recommendations, and customized packaging to ensure safer, more effective treatment.



### 3. Data-driven clinical interventions built on patient trust

By integrating PANTHERx's electronic records with insights collected from claims, patient-reported outcomes, and other sources we can complete risk assessments to identify early warning signs, generate highly personalized intervention plans, and proactively collaborate with care teams to improve patient outcomes.



### 4. Customized access and financial navigation

High-cost rare disease treatments can be a significant access barrier. Our dedicated RxARECARE™ teams help patients get answers to their specific questions about insurance benefits, manufacturer copay programs, foundations, and other financial support.



### 5. Expertise, experience, and empathy

Our care teams use a range of sophisticated digital tools to proactively support patients, anticipate their needs, and ensure safe and efficient medication delivery. Yet it's the human touch—their empathy and daily commitment—that creates personal connections and deep long-term relationships in which “patients” are simply treated as people.

**Ready to transform rare disease care together?** Email us at [TheRareSP@pantherxrare.com](mailto:TheRareSP@pantherxrare.com) to learn how our personalized rare pharmacy solutions can drive better outcomes for patients, HCPs, manufacturers, and payers.